

WARRANTY CLAIM FORM



NAME: _____

ADDRESS: _____

CITY, STATE, ZIP: _____

PHONE: _____

FAX: _____

E-MAIL: _____

ITEM INFORMATION

PLEASE CHECK IF YOUR SHELTER IS BOLTLESS



PLEASE CHECK IF YOUR SHELTER IS BOLTED



PLEASE MARK THE SHELTER THIS CLAIM IS FOR

ACADEMY - EXCLUSIVE	SAM'S CLUB - EXCLUSIVE	KMART/SEARS - EXCLUSIVE
<input type="checkbox"/> 10' EASY SHADE	<input type="checkbox"/> 10' COMMERCIAL	<input type="checkbox"/> 10' CRAFTSMAN
<input type="checkbox"/> 12' EASY SHADE	<input type="checkbox"/> 10' RECREATIONAL	<input type="checkbox"/> 8' SPORT SHADE
<input type="checkbox"/> 13' MOSAIC	<input type="checkbox"/> 13' GAZEBO	<input type="checkbox"/> 13' PRESTIGE

Z-SHADE NON EXCLUSIVE ITEMS

<input type="checkbox"/> EVEREST 10' X 10'	<input type="checkbox"/> EVEREST 10' X 20'	<input type="checkbox"/> GAZEBO/PRESTIGE 10' X 14'
<input type="checkbox"/> EVEREST 12' X 12'	<input type="checkbox"/> SEDONA 10' X 10'	<input type="checkbox"/> GAZEBO 13' X 13'
<input type="checkbox"/> EVEREST 8' X 12'	<input type="checkbox"/> VENTURE 10' X 10'	<input type="checkbox"/> HORIZON 10' X 10'
<input type="checkbox"/> PANORAMA 12' X 14'	<input type="checkbox"/> INSTANT CANOPY	<input type="checkbox"/> HORIZON 12' X 12'

OTHER ITEM: _____

Z-SHADE ITEM NO: "ZS"...

TOP COLOR: _____

FRAME COLOR: _____

STORE PURCHASED FROM: _____

HOW LONG WAS YOUR SHELTER LEFT UP? _____

IF YOU NEED FURTHER ASSISTANCE WITH YOUR CLAIM,
 PLEASE GIVE US A CALL TOLL FREE AT (855) 497-4233 OR E-MAIL AT info@zshadeusa.com.

WARRANTY CLAIM FORM - CONTINUED

PLEASE DESCRIBE YOUR WARRANTY ISSUE:



PARTS DEFECTIVE OR MISSING:

PLEASE VISIT OUR WEBSITE AT www.zshadeusa.com TO VIEW A DIAGRAM AND DETAILED PARTS LIST OF YOUR SHELTER TO DETERMINE WHAT PARTS ARE DAMAGED/DEFECTIVE ON YOUR SHELTER. PLEASE INCLUDE A PICTURE OF THE DEFECTIVE PARTS WHEN SUBMITTING YOUR CLAIM.

QTY	ITEM NUMBER

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IN ORDER FOR US TO PROCESS YOUR CLAIM THE FOLLOWING DOCUMENTATION WILL NEED TO BE RETURNED:

1. *COMPLETED WARRANTY CLAIM FORM*
2. *PROOF OF PURCHASE (DATED RECEIPT IN THE LAST 2 YEARS)*
3. *PICTURE(S) OF YOUR WARRANTY ISSUE.*

CLAIMS CAN BE MAILED, FAXED OR EMAILED TO Z-SHADE CO. LTD.

TO MAIL: Z-SHADE CO. LTD.
ATTN: WARRANTY CLAIM'S
13451 BROOKS DRIVE
BALDWIN PARK, CA 91706

TO FAX: (951) 779-8990

E-MAIL: info@zshadeusa.com

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