

WARRANTY CLAIM FORM



NAME: _____

ADDRESS: _____



CITY, STATE, ZIP: _____

PHONE: _____

FAX: _____

E-MAIL: _____

ITEM INFORMATION

PLEASE CHECK IF YOUR SHELTER IS BOLTLESS	PLEASE CHECK IF YOUR SHELTER IS BOLTED
 <input style="margin-left: 100px;" type="checkbox"/>	 <input style="margin-left: 100px;" type="checkbox"/>

PLEASE MARK THE SHELTER THIS CLAIM IS FOR

ACADEMY - EXCLUSIVE		SAM'S CLUB - EXCLUSIVE		KMART/SEARS - EXCLUSIVE	
	10' EASY SHADE		10' COMMERCIAL		10' CRAFTSMAN
	12' EASY SHADE		10' RECREATIONAL		8' SPORT SHADE
	13' MOSAIC		13' GAZEBO		13' PRESTIGE

Z-SHADE NON EXCLUSIVE ITEMS

EVEREST 10' X 10'	EVEREST 10' X 20'	GAZEBO/PRESTIGE 10' X 14'
EVEREST 12' X 12'	SEDONA 10' X 10'	GAZEBO 13' X 13'
EVEREST 8' X 12'	VENTURE 10' X 10'	HORIZON 10' X 10'
PANORAMA 12' X 14'	INSTANT CANOPY	HORIZON 12' X 12'

OTHER ITEM: _____

Z-SHADE ITEM NO: "ZS"...

TOP COLOR: _____

FRAME COLOR: _____

STORE PURCHASED FROM: _____

HOW LONG WAS YOUR SHELTER LEFT UP? _____

IF YOU NEED FURTHER ASSISTANCE WITH YOUR CLAIM,
PLEASE GIVE US A CALL TOLL FREE AT (855) 497-4233 x2048; x2128 OR E-MAIL AT info@zshadeusa.com.

WARRANTY CLAIM FORM - CONTINUED

PLEASE DESCRIBE YOUR WARRANTY ISSUE:



PARTS DEFECTIVE OR MISSING:

PLEASE VISIT OUR WEBSITE AT www.zshadeusa.com TO VIEW A DIAGRAM AND DETAILED PARTS LIST OF YOUR SHELTER TO DETERMINE WHAT PARTS ARE DAMAGED/DEFECTIVE ON YOUR SHELTER. PLEASE INCLUDE A PICTURE OF THE DEFECTIVE PARTS WHEN SUBMITTING YOUR CLAIM.

QTY	ITEM NUMBER

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IN ORDER FOR US TO PROCESS YOUR CLAIM THE FOLLOWING DOCUMENTATION WILL NEED TO BE RETURNED:

1. *COMPLETED WARRANTY CLAIM FORM*
2. *PROOF OF PURCHASE (DATED RECEIPT IN THE LAST 2 YEARS)*
3. *PICTURE(S) OF YOUR WARRANTY ISSUE.*

CLAIMS CAN BE MAILED, FAXED OR EMAILED TO Z-SHADE CO. LTD.

TO MAIL: Z-SHADE CO. LTD.
ATTN: WARRANTY CLAIM'S
13451 BROOKS DRIVE
BALDWIN PARK, CA 91706

TO FAX: (951) 779-8990

E-MAIL: info@zshadeusa.com

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